

DEPEW ENERGY CO.
5182 ROUTE 9W
NEWBURGH, NY 12550

We are the



*BBQ Tank Refill
Located in Hudson Valley!*

**WE SPECIALIZE IN
PROPANE CONVERSIONS**

PROPANE CAN BE USED FOR



HEATING



WATER



COOKING



DRYERS



GENERATORS



POOL HEATERS



FIREPLACES



SPACE HEATERS

Get to know our...

BUDGET PLAN

Did you know a budget plan is the most economical way to pay for your heating needs? Call our office to start your budget plan today!

845.568.0072



GENERAL CONDITIONS & EXCLUSIONS

1. Upon termination for any reason, there shall be no refunds or credit allowed. In the event of sale of property, the Agreement is transferable if desired by the owners, subject to prior written consent of Company not to be unreasonably withheld by the Company.
2. Equipment is subject to our inspection and approval before acceptance of Agreement. Any repairs required to place equipment in acceptable condition are excluded and will be charged separately.
3. This Agreement is not enforced if the Customer's account is delinquent or if the Customer does not purchase all fuel oil requirements from Depew Energy Company and no refund is due.
4. This Agreement does not cover labor or materials due to water damage to equipment or storage tank(s). Plans include only the repair and replacement of parts specifically listed herein that are defective due to ordinary wear. They do not cover any service or repairs to the entire boiler or burner heat exchangers, jackets, water heaters, tankless coil, or any other part not specified in the Plan.
5. If buyer permits any persons other than our employees to render service to the equipment except as instructed by us, the Plan is void.
6. We shall not be liable for any loss, damage, or injury arising from the services performed or parts supplied under this Plan unless the loss, damage, or injury is cause directly and solely by our negligence.
7. We shall not be liable for any loss, damage, or injury that results directly or indirectly from the condition of Customer's chimney, oil tank, or equipment not covered by this Plan. Company assumes no responsibility for heating failure or damages when the house or building is unoccupied.
8. Company will not guarantee replacement or repair of parts or equipment that have become obsolete. All replacement parts are subject to their availability from the supplier.
9. Company shall not be liable for any injury, loss, or damages whatsoever that are occasioned, in whole or in part, by defective design; faulty, incomplete, or erroneous plans or specifications; defective material or parts; defective operation; or malfunctions of any equipment. Company takes no responsibility for any instructions, directions, or operating guidelines on warranty from any manufacturer or dealer.
10. This Agreement covers only labor and/or parts required directly on the oil burner, controls, and specified other parts of the heating system. Service labor and parts required as the result of abnormal conditions, such as war, fire, floods, hurricanes, strikes, or other acts of God; failure of purchaser to properly maintain the heating and domestic water heating systems; power interruptions; blown fuses or circuit breakers; water damage; or thermostat not calling for heat will be billed at prevailing rates.
11. This Agreement shall cover a period of one year. It will automatically renew each year by credit card unless DePew Energy is notified 30 days in advance of renewal date.
12. This Agreement contains the entire Agreement of the parties hereto and there are no promises, terms, conditions, or obligations other than printed herein.
13. Emergency service is defined as no heat during the heating season, serious oil leaks, or other dangerous situations. All other calls are handled during normal working hours: Monday through Friday, 8 AM to 4:30 PM.
14. **PAYMENT MUST BE INCLUDED WITH CONTRACT. THIS CONTRACT IS NOT VALID WITHOUT PAYMENT AND INSPECTOR.**
15. By filling out and signing the registration card and returning it to the Company the Customer agrees to all terms and conditions listed in this brochure during the term of this Agreement and any renewals thereof.
16. PLEASE KEEP FOR YOUR RECORDS.

Don't be Fuel-ish, Choose Depew!

Depew Energy has been the area's go-to heat comfort specialists since 1998. We are a family-owned and operated business that started from one simple truck to now over 20. We are always searching for new ways to better ourselves and our customers by using increased technology, easy-to-access options, and ever-growing products and services.

Offering professional and conscientious services, Depew's delivers unbeatable equipment installations, service agreements, and regular tune-ups and maintenance. Our services are just as reliable and thorough as the quality of our heating oil, propane, and diesel fuels that we deliver safely and expertly to all of Newburgh.

*Preferred Customer
Premium Protection Plans*



**DEPEW
ENERGY**

*Proudly Serving
Orange, Ulster, Dutchess,
Putnam & Sullivan Counties*



FUEL OIL • PROPANE • DIESEL • KEROSENE

5182 ROUTE 9W, NEWBURGH, NY 12550

CALL US AT: 845-568-0072

WWW.DEPEWOIL.COM

Like Depew Energy on Facebook!

Total Comfort Plan.....\$389.99^(+tax)

PARTS AND LABOR COVERAGE

This plan includes all parts covered in the Value Plan, plus... All labor to remove, repair, replace, or adjust any of the parts listed below. Covered parts are included EXCEPT when damaged by fire, water, or negligence on the part of the customer. Parts covered are as follows:

- Blower Circuit Board
- Blower Fan Belt
- Burner Switch
- Cad Cell Harness
- Circulator Complete
- Circulator Relay
- Electrode Assembly
- Emergency Switch
- End Cone
- Expansion Tank
- Extol Tank
- Fuel Pump
- Fuel Pump Bleeder
- Fuel Pump Coupling
- Fuel Pump Strainer (1 After Tune-Up)
- High Limit Control
- Ignition Transformer Gaskets
- Low Limit Control
- Low Voltage Transformer
- Low-Water Cutoff
- Nozzle Line
- Primary Control
- Priority Switch
- Reverse Aquastat
- Thermostat (Manual) (1)
- Toggle Switches
- Triple Aquastat
- Zone Valve Motor
- Zone Valve Powerhead
- Zone Valve Ready
- Only (1) Zone Valve Per Contract

\$350 HEATING SYSTEM INSTALLATION CREDIT

Receive a \$350 credit toward a heating system installation when completed by Depew Energy.

Value Plan.....\$289.99^(+tax)

PARTS AND LABOR COVERAGE

All labor to remove, repair, replace, or adjust any of the parts listed below. Covered parts are included EXCEPT when damaged by fire, water, or negligence on the part of the customer. Parts covered are as follows:

- Single Aquastat
- Cad Cell Eye & Holder
- Draft Regulator (Damper)
- Filter*
- Fuel Oil Cartridge
- Ignition Porcelain /Electrodes
- Ignition Transformer
- Ignition Wires
- Nozzle
- Nozzle & Adaptor*
- Oil Burner Coupling
- Oil Burner Fan
- Oil Burner Motor
- Oil Burner Pump
- Oil Strainer*
- Oil Filter Gasket
- Toggle Switch (One)

25% DISCOUNT ON NON-LISTED PARTS (from list above)

Parts not listed above will be covered at a 25% discount.

\$200 HEATING SYSTEM INSTALLATION CREDIT

Receive a \$200 credit toward a heating system installation when completed by Depew Energy.

*All plans exclude Power Venters

*White Rodgers Zone Valves are excluded on all plans

Don't Be Fuel-ish Plan...\$239.99^(+tax)

25% DISCOUNT ON NON-LISTED PARTS (from list above)

Parts and labor will be discounted at 25%. This does NOT apply to system replacement. (Excludes Power Venters).

\$200 HEATING SYSTEM INSTALLATION CREDIT

Receive a \$200 credit toward a heating system installation when completed by Depew Energy..



All Our Plans Include...

Emergency Service

Rest assured if your system needs unplanned emergency repair that we will be there for you 24/7 at the discounted service plan rate.

Annual Tune-Up & Safety Inspection

1. Inspect and vacuum boiler/heater exchanger and flues.
2. Inspect and vacuum smoke pipe and chimney base.
3. Inspect condition of combustion chamber.
4. Replace fuel filter and air filter (if applicable, customer supplied).
5. Oil all motors and bearing assemblies.
6. Service oil burner to include:
 - Inspect and adjust electrodes
 - Replace nozzles and fuel unit strainer
 - Inspect retention head, fan and air tube
7. Test all safety controls and limits, ignition system, thermostat and relays for proper operation.

You must receive fuel exclusively through Depew Energy to enroll in any plan.

CUSTOMER AUTOMATIC DELIVERY APPLICATION

NAME _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

PHONE: HOME _____ WORK _____ CELL _____

EMAIL (FOR PAPERLESS BILLING ONLY) _____

CREDIT CARD # _____ SEC CODE _____

AMEX VISA MASTERCARD _____
EXP. DATE _____

SIGNATURE _____

NAME OF EMPLOYER _____ NUMBER OF YEARS _____

What do you use propane for?

Heating Hot Water Cooking

Other _____

What do you use heating oil for?

Heating Hot Water

What size fuel oil tank do you have?

275 330 550 1000

Fill location facing house:

Front Back Left Right

Directions to your house from Newburgh:
Please include color of your house and only distinctive features of your property.

We will need your last 2 oil delivery dates, and the amount of gallons. If you do not have this information, we at Depew will schedule your next 2 deliveries to get the proper calculation.

DATE OF FILL _____ # GALLONS _____ DATE OF FILL _____ # GALLONS _____

Automatic delivery customers require a credit card guarantee. Depew Energy invoices must be paid within 14 days. If your balance is not paid, we reserve the right to bill any credit card on file without notification. If you have a balance on your account, and your credit card is denied, you will not receive a second delivery. If you run out of fuel, or your fuel situation becomes an emergency because lack of payment, you will be charged an emergency delivery fee. The customer is responsible for keeping their driveway clear of ice and snow. If we are unable to deliver because of hazardous conditions, we will call the customer once, and then come back. Additional returns after that one become payable charges. New customers will have their credit card charged after each delivery the first two times. By signing this contract the customer agrees to pay all terms of Depew Energy Co. Depew Energy is not responsible for any damages caused to driveway while using it for normal delivery service.

CUSTOMER SIGNATURE _____

YES, I WOULD LIKE TO SIGN UP FOR THE FOLLOWING SERVICE CONTRACT: (PLEASE CHECK APPROPRIATE BOX)

TOTAL COMFORT PLAN \$389.99/YEAR^{+TAX} DON'T BE FUEL-ISH \$239.99/YEAR^{+TAX}

VALUE PLAN \$289.99/YEAR^{+TAX} WATER HEATER AS 2ND UNIT \$199.99/YEAR^{+TAX}
(this is an add-on to any plan)

***Please include payment. You must be on automatic delivery to have a Total Comfort Service Contract or Value Plan.**

Before you schedule maintenance, please remove all items from the area surrounding your oil burner and tank. The entire heating system including tank must be accessible for our technicians. While we cannot guarantee the prevention of a leak or other failure of your tank, you must pass a visual inspection of your tank. We are providing this new service with the hope that by testing and monitoring, we can offer a long-term proactive replacement program for our customers.

*Your credit card will be automatically charged for the next contract upon renewal.

SERVICE CONTRACT AUTHORIZATION SIGNATURE _____